



UK PRIZE DRAW TERMS AND CONDITIONS

V.1 - 11 NOVEMBER 2021

1. This prize draw is run by Sabio Ltd, a company registered in England and Wales under company number 03644452 of 12th Floor, Blue Fin Building, 110 Southwark Street, London, England, SE1 0SU. To contact Sabio Ltd, please email marketing@sabiogroup.com.
2. The prize draw is open to all participants in the Financial Services Customer Experience Conference on 25th November 2021 (the "Event"), except employees of Sabio Ltd or Global Insight Conferences Ltd, their families, or any third party directly associated with administration of the prize draw.
3. The prize draw is free to enter, and no purchase is necessary. There is a limit of one entry per person.
4. All entries must be submitted via <https://go.sabiogroup.com/finserv-cx-conf-competition.html>. The opening date for entries is 2pm on 11th November 2021. The closing date of the prize draw is 4pm on 25th November 2021. Entries received after this time will not be accepted and Sabio Ltd accepts no responsibility for entries not successfully completed (including due to a technical fault of any kind).
5. A winner will be chosen by random draw performed by a computer process as soon as reasonably practicable after the closing date for entries ("Draw"). Sabio Ltd will allocate a number to each entrant and use an online random picker via www.miniwebtool.com to perform the Draw by picking a number. The Winner shall be the individual whose name corresponds to the number chosen by the online random picker. Winners may be notified live during the Event, but will in any event be notified by email following the Draw.
6. The winner will receive Apple AirPods 3rd Generation. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
7. The winner will be notified by email or telephone (using details provided at entry) as soon as reasonably possible after the Draw Date and must provide a postal address to claim their prize. If a winner does not respond to Sabio Ltd within ten (10) business days of being notified by Sabio Ltd, then the winner's prize will be forfeited and Sabio

Ltd will be entitled to select another winner in accordance with the process described above.

8. The prize will be sent to the winner by post within five (5) business days of the winner responding to Sabio in accordance with clause 7 above. The prize is supplied via [the Apple Store UK](#) and you consent to us sharing your personal data with them for this purpose. Their privacy policy is available [here](#). Sabio Ltd reserves the right to offer an alternative prize of equal or greater value if for any reason, the intended prize is unavailable.
9. The decision of Sabio Ltd regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
10. Sabio Ltd must either publish or make available information that indicates that a valid award took place. To comply with this obligation Sabio Ltd will send the surname and county of major prize winners and, if applicable copies of their winning entries, to anyone who emails marketing@sabiogroup.com or writes to the address set out in clause 1 (enclosing a self-addressed envelope) within one month after the closing date stated in clause 4. If you object to any or all of your surname, county and winning entry being published or made available, please contact Sabio Ltd by email at marketing@sabiogroup.com. In such circumstances, Sabio Ltd must still provide the information and winning entry to the Advertising Standards Authority on request.
11. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. Sabio Ltd reserves the right to (a) refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions, or (b) amend these terms and conditions at any time. If Sabio Ltd do this, you will be notified by email or via Sabio Ltd's website.
12. Sabio Ltd reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
13. Insofar as is permitted by law, Sabio Ltd, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of Sabio Ltd, its agents or distributors or that of their employees. Your statutory rights are not affected.
14. Personal data supplied during the course of this competition will be used for the administration of this competition and in accordance with these terms and conditions and will be stored in accordance with Sabio Ltd's [Privacy Policy](#). We may also share information about news or upcoming events with you in accordance with our privacy policy – you can opt out at any time by contacting marketing@sabiogroup.com or following links in the emails you receive from us. Please also note condition 5 with



regard to the draw process and condition 10 with regard to the announcement of winners.

15. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.

