# SABIO SUPERCHARGES AVAYA SUBSCRIPTION OFFER

Using Avaya Subscription, Sabio can leverage our significant experience to cut through the confusion and market hype to provide a focused cloud contact centre pathway that's right for your business, ensuring we unlock flexibility and drive modernization, innovation, and supportability.

**SABIO**

## SCALE YOUR NEEDS
20% stretch allowance

## INNOVATION READY
Access to latest software

## LICENSE PORTABILITY
Unlock future roadmap

## KEY FEATURES

### SIMPLICITY & CLARITY
Remove complexity and provide a clean picture of your existing and future solutions.

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### GATEWAY TO INNOVATION
Our subscription model opens the door to innovation, from integration with Google CCAI, to the extensible desktop framework of Avaya workspaces.

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### FLEX - 20% UPSWING
Seasonality in your demand profile isn't a problem with an inclusive 20% flex up capability built into your Avaya subscription agreement.

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### REMOTE WORKER ENABLEMENT
Avaya Agent for Desktop remote working licensing for all licensed agent is delivered as standard.

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### ESTATE MODERNISATION
Replace legacy hardware with modern virtualised alternatives without the need for additional licensing investment.

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### SUPPORTABILITY & SECURITY
You get peace of mind with continued access to all up to date software and security updates, including Avaya's latest feature set. You will also be protected against software vulnerabilities such as the recent Log4shell exposure.

### GATEWAY TO SUCCESSFUL CLOUD ADOPTION
**AVAYA**

# UNLOCKING INNOVATION ON YOUR JOURNEY TO CLOUD

## CHALLENGE

Many organisations are struggling to find a correct pathway to the adoption of modern cloud-based contact centre solutions.

Faced with significant technical debt, complex estate management and restrictive licencing models - the choice in migration approaches can be daunting.

This can also be said of the speed at which the market and the competition is embracing this change.

## SOLUTION

Sabio will work closely with you, helping you get the most from your existing systems while charting a path to a future-proof technology stack.

Migrating your Avaya estate to a subscription model is the first step to simplifying and unlocking an array of capabilities; a stepping stone towards the cloud contact centre journey that best fits your business objectives.

- **Enable any channel, any device any location working**
- **Drive effective modern contact centre innovation and automation**
- **Displace the overhead of your data centre commitments**

Additionally, Sabio will complement the Avaya subscription benefits with our significant expertise and broad supporting solution portfolio.

> " Transitioning our CX infrastructure to the hosted Sabio Cloud CX platform is a smart move for us as it gives us access to the latest best of breed CX technology and tools while taking advantage of Sabio's secure, resilient and highly available cloud infrastructure services.

Russell Levan, Group Head of Information Technology, DAS UK Group