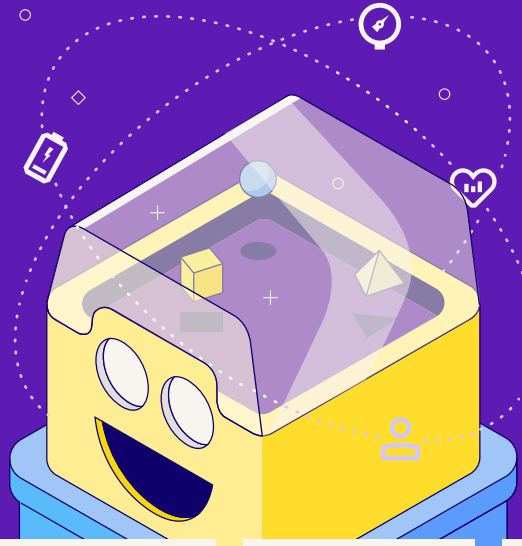


# MENTAL HEALTH STARTS WITH YOUR WORKPLACE, NOT YOUR PEOPLE

Contact centre advisors have the most monitored, scrutinised and analysed role that exists probably anywhere in the world.



## THE FACTS

**20%**

Contact centre attrition in Europe

**20%**

Automation & technology removing repetitive simple contacts



Forced adoption of remote working



Advisor Attrition



Compromised Customer Experience



Predict Advisor Burnout

## THE RESULTS

### A SIGNIFICANT RESPONSIBILITY... FOR THE EMPLOYER

The role of the employer has changed forever. Supporting the mental health of your employees is now an obligation - not just 'nice to have'.



1 in 6 adults experience mental health issues



35% of waking hours spent working



Women are 4x more likely to seek help than men

### SABIO PROVIDES ACTIONABLE INSIGHT



Information on unseen work related pressures



Real-time data on advisor wellbeing



Insight into how positive boosts impact their day



### THE OUTCOME?



Highly engaged & truly supported advisors



An organisation that cares for its team

↓ 5%

Reduced absence by up to 5% within 12 months

↓ 5%

Reduced attrition by up to 5% within 12 months

## NOW IS THE TIME FOR CHANGE

CONTACT US FOR MORE INFORMATION